0	recycle	
	When you have finished with this please recycle it.	



If you need this brochure in Braille, in large print or on audio, ring **0345 6005 925**<sup>+</sup> or ask your branch. Customers with hearing difficulties can use our Text Relay service by dialling **18001 0345 6005 925**<sup>+</sup>.

In Branch 0345 793 0000<sup>+</sup> www.firsttrustbank.co.uk







<sup>†</sup>Call charges may vary, please refer to your service provider.

First Trust Bank is a trade mark of AIB Group (UK) p.l.c. (a wholly owned subsidiary of Allied Irish Banks, p.l.c.), incorporated in Northern Ireland. Registered Office 92 Ann Street, Belfast BT1 3HH. Registered Number NI018800. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

### Phoneline Banking services

Application to add registered accounts and bill payments



### Phoneline Banking services

### Managing your money has never been so easy

When you register for Online Banking, you are automatically registered for Phoneline Banking.
You can use Phoneline Banking by dialling 0345 793 0000†.

### With Phoneline Banking you can do the following.

- Check your account balances
- Check your available funds
- Check recent transactions
- Check pending transactions on your Visa debit card
- Transfer money to your own First Trust Bank accounts
- Transfer money from your First Trust Bank accounts to up to nine other registered accounts
- Pay bills
- Search for a cheque
- Order a statement
- Hear the PIN for your personal Visa debit card

### Need Help?

If you need help and want to speak directly to a Customer Service Adviser, call Phoneline Banking on 0345 793 0000<sup>†</sup>, log in and choose option zero (0) and one of our Customer Service Advisers will be happy to help you. Our advisers are available between 8am and 12am (Midnight), 7 days a week.

If you do not have access to the internet you can fill in the form below and return it to the following address to add or delete your accounts or bills through Phoneline Banking.

**FREEPOST** RTKE-LYHS-ZXUY Online Services

92 Ann Street Belfast BT1 3HH

This is a Freepost address so therefore you do not need a stamp.

Our Online Banking service offers you a wider range of services than Phoneline Banking. To use Online Banking, either visit our website at www.firsttrustbank.co.uk and select 'Personal Log In' from the top of the screen or type www.firsttrustbank.co.uk/onlinebanking to go directly to the Online Services log in page.

## Phoneline Banking services form

### ection I - Registered accounts

Delete or αdd αcco (Write 'delete' or 'c			
Your description (Up to eight letters or numbers) (see note 1)			
Your			
Bank account number			
rt code			
Bank sort code			

# te 1: Any description you ask for will appear only on your own statem

### Section 2 - Bill payme

# ou can make payments to the following companies using Phoneline Banking

Delete or add b (Write 'delete')		
Your description (Up to eight letters or numbers)		
Customer number or reference number		
Name of company		

<sup>+</sup>Call charges may vary - please refer to your service provider.